



August 17, 2016

Dear Resident:

Recently, you contacted the City of Grosse Pointe to claim that on August 16, 2016 you discovered you had suffered property damage as a result of water in your basement. I know that this is not an easy situation to deal with and the City regrets you are undergoing this hardship.

The City wishes to do everything it can to help. City crews are picking up storm damaged debris whenever you set it out at the curb. The City is also using an engineering firm to check the storm water system to check the operation of the system, including the Neff Road pump station, which to date has been very reliable in clearing out rain water.

Please find enclosed a Notice of Claim form and instructions for your use, that is required if you wish to make a claim. Any claim received will be sent to the City's insurance carrier for review and consideration. Please be aware that the Michigan state law sets a high bar for reimbursement in cases like this. Public Act 170 of 1964, as amended by Public Act 222 of 2001, requires that if someone is seeking compensation for property damage, it is the claimant's responsibility to show that the sewage disposal system or the storm water system had a defect; that an appropriate government agency knew, or reasonably should have known, about the defect; that the defect was not remedied by the government agency in a reasonable time; that the property damage resulted because of the defect; and that the claimant own and have listed the value of the damaged personal property.

In addition, if you choose to make a claim, there is an obligation to comply with the notice requirements of this Act. Any claim you make must be made in writing within 45 days after the date the damage was discovered. The written notice must contain your name, address, telephone number, the address of the affected property, the date of discovery of any property damages, and a description of the claim. You may use the enclosed form to report your claim, please include photographs or other documentation.

If you have any other questions or if there is anything else we can do to help, please contact the City of Grosse Pointe Department of Public Service at 313-885-5800.

Sincerely,
CITY OF GROSSE-POINTE

Gary G. Huvaere
Public Service Director